IRISH CUSTOMER CONTACT
& SHARED SERVICES AWARDS

2026

PEOPLE PROMOTING EXCELLENCE

Supported by:

8x8

Irish Customer Contact & Shared Services Awards 2026

Venue: Dublin Royal Convention Centre, D08 E6PD.

Date: Friday 27st November, 2026.

MC: Louise Cantillon

Time: 7.00 p.m. - Welcome Drinks Reception
7.45 p.m. - Awards Ceremony – Streamed Live
8.45 p.m. - 3 Course Dinner
11.00 p.m. - Till Late - Entertainment
The Prickly Pairs

Black Tie Event
This is Not A Ticket

CCMA
Customer Contact Management Association